

Villa Zahar Cancellation Policy

Please Read This Section Carefully

Once your holiday has been confirmed, to cancel the entire holiday or any component, the person making the booking must either write to or email me. My contact details are stated on your holiday confirmation or email. Cancellation takes effect on the date we receive your letter/email. If you cancel after we confirm your booking, you must compensate us for losses, as we incur costs from the moment you make the booking.

The closer your cancellation is to the departure date, the less likely we are to recover the costs by re-selling the holiday or components at the original price. Our cancellation charges therefore increase as the departure date approaches, and you must pay us the sums up to the maximum shown below. The cancellation charge detailed below is calculated based on the total cost payable by the person(s) cancelling.

Also note the 'Exception' section which may apply in addition to the scale of charges. If you must cancel for a reason covered by your insurance policy, you may be able to recover the cancellation charges.

The following cancellation charges apply:

- **Date on which written notice of cancellation is received by us: -**
 - **More than 14 weeks prior to departure** - loss of deposit
 - **98 - 64 days prior to departure** 40% of the cost of your holiday or loss of deposit whichever is greater.
 - **63 - 43 days prior to departure** 50% of the cost of your holiday or loss of deposit whichever is greater.
 - **42 - 22 days prior to departure** 70% of the cost of your holiday.
 - **21 - 0 days prior to departure** 100% of the cost of your holiday.

The cancellation charges above have been calculated as a genuine pre-estimate of the losses we would incur in the event you cancelled your holiday within the stipulated time period.